

NCH WELLNESS & FITNESS CENTERS **HOLD FORM**

399 Ninth St N., Naples, FL 34102 P: (239) 624-2750 F: (239) 624-2751 Whitaker Wellness Center

Briggs Wellness Center

2330 Immokalee Rd., Ste 1, Naples, FL 34110 P: (239) 624-6870 F: (239) 624-6871

By signing this form, the member understands and agrees to the hold policy as outlined below.

PLEASE RETAIN YOUR COPY - IT WILL BE REQUIRED IN THE EVENT OF ANY DISCREPANCY.

The copy must be dated and signed by a Wellness Staff member to be valid.

Scan Tag #	Date of Hold
Is your membership payroll deducted?	
_	

I acknowledge and agree to the following terms and conditions outlined in this Hold Form with my signature below:

- Accounts must be paid in full prior to being placed on hold.
- Scan cards are required at check-in. Replacement scan cards are \$10.00.
- Locker rentals may not remain active with an inactive membership status. Contents must be removed prior to hold date. Any items left in locker after hold date will be considered "abandoned", held for 30 days, and then donated to a local charity.
- Member must fill out a "Hold Form" in order for the hold to be guaranteed and must furnish proof of such form if a discrepancy occurs. Holds must be done in writing and will not be taken over the phone. Phone messages will not be accepted as proof of hold. Hold forms CAN NOT be back dated. If member reports non-usage of membership due to medical situation, a physician's note will be required for account review. Memberships are continuous and remain in effect, regardless of attendance, until written notice or "Hold Form" is filled out and turned in by the member.
- Account balances must be paid in full before putting account on hold.
- This Hold Form serves as notice that member is aware of and agrees to NCH Wellness Hold Policy.

Monthly Membership

- Holds may be placed for monthly accounts after pro-rated dues and full month bill have been paid. The last month is not prorated.
- Completed hold Forms must be submitted by the 25th of the month to avoid being billed for the following month. Refunds will not be provided for hold forms received after this date.
- A \$25.00 reactivation fee will be charged upon reactivation for EACH monthly membership/account being reactivated from a hold status.

Annual Membership

Member Signature

- No reactivation fee will apply to annual members ONLY.
- Annual lockers will receive remaining locker time upon reactivation.
- Annual memberships are non-refundable.
- Annual memberships placed on hold for more than 12 months will be automatically cancelled. If an annual hold exceeds 12 months, the time remaining is forfeited.

Date

I have read and understand all ramifications of this request.

Wellness Staff Signature	Date	
	Staff use below only:	
NOTES:	ANNUAL LOCKER TIME	ANNUAL MEMBERSHIP TIME
	1	1